



## Provider Alert

**To:** Sharp Health Plan Providers and Provider Office Staff  
**From:** Sharp Health Plan  
**Date:** October 31, 2022  
**Subject:** Provider Appointment Availability Survey (PAAS) Wave 2 Reminder

Attention Provider Partners,

**Sharp Health Plan would like to remind you that Wave 2 fielding is still in process for specialty providers and primary care providers. The annual Provider Appointment Availability Survey (PAAS) will continue until November 14, 2022.**

When you receive the survey via fax or email, you will have five business days to complete and return the survey to QMetrics, our survey partner. **We ask that you return surveys to QMetrics within five business days to eliminate the need for a telephone call to your office staff.** If the survey is not returned within five (5) business days, a representative will reach out to your office via telephone to conduct the survey. Please provide your next available appointment regardless of modality (for example, in-person or telehealth visit). The DMHC requires us to score providers who refuse to participate in the survey as non-compliant.

Sincerely,

Sharp Health Plan  
Provider Account Management  
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Tel: 1-858-499-8330 | Fax: 1-858-303-9049

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